



City of Rome Water & Sewer
 P.O. Box 1711
 Office at 601 Broad St.
 Rome, Georgia 30162
 Tel: (706) 236-4440
 www.romefloyd.com

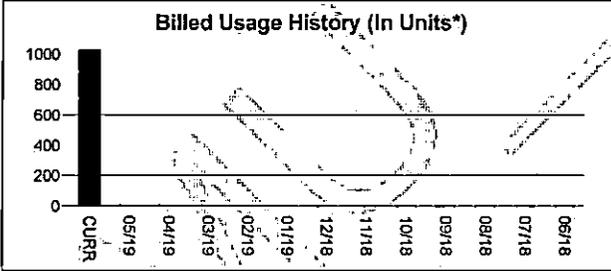
CUSTOMER SERVICE OFFICE HOURS
 7:30 A.M. TO 5:30 P.M.
 Monday-Friday
 CLOSED
 Saturday-Sunday-Holidays

Visit <http://romegeorgia.muniselfservice.com/citizens>
 | View Your Bill / Reprint Your Bill
 | Make Payments
 | Review Consumption History
 | E-mail at wbd@romege.us

Account #		Customer #	Customer Name			
Bill Date	Bill Number	Service Address		Days of Service		
Charge Description	Rate	Service Date	Previous Reading	Current Reading	Units Used	Charge Amount

DRAFT

Munis: mu_train Version: 11.1.0.0 Date: 10/08/2019 Time: 14:45 User: munis



Usage on this bill:
 0 units = 0 gallons

Total Current Billing	
Previous Balance	
Total Due	
Current Bill Due Date	
After Due Date Pay	

*Sprinkler Usage Not Included

ACCOUNTS WITH A PREVIOUS BALANCE WILL BE DISCONNECTED ON 07/12/2019 WITHOUT FURTHER NOTICE. NO SECOND NOTICE WILL BE SENT.

✂ Detach and return the portion below with your payment ✂



City of Rome
 P.O. Box 1711
 Rome, Georgia 30162-1711

Please write Customer # on your check and enclose this portion of bill with your payment.

**UTILITY BILL
 REMIT PORTION**

Account #		Due Date	
Customer #		Amount Due	
Bill #			

A 10% late fee will be added to the current bill if paid after due date.

Cust Address

City of Rome
 PO BOX 1711
 ROME, GA 30162-1711

SIGN UP FOR BANKDRAFT TODAY!

Form may be picked up at the Customer Service Office or downloaded from the website, or enter information directly from Citizen Self Service on website.

Payment Options:

- At office, 601 Broad St:
 - Drive-thru Window— have payment and remit portion ready-- limit 3 transactions per customer
 - Inside Lobby—with or without bill, credit / debit cards accepted
 - Night Depository—located in drive-thru area. Enclose check or money order only. Payments are posted at 8:00 a.m. daily, payments made after 8:00 a.m. in night depository will be processed the following business day.
- Bank Draft— payments are drafted automatically each month on the due date. Forms available on web site or picked up in our office.
- By Mail— Please enclose remit portion and use the payment return envelope.
- Online @ <http://romegeorgia.munisselfservice.com> There is a processing fee for online payments. You will need your account number(s) and Customer Number(s), as it appears on bill, for accessing your account.
- Make checks payable to City of Rome Water

Payment / Disconnection Policy:

- Your account is due and payable in full upon receipt of bill.
- A 10% penalty will be added to the current bill if not received by Due Date.
- Any Past Due Balance will result in disconnection of services without further notice.
- Accounts suspended for non-payment, will not be restored until all bills and fees are paid.
- Accounts subject to penalty for unauthorized reinstatement of service.
- Failure to receive bill does not relieve the obligation to pay.

Fees and Miscellaneous Charges	Contact Information
• Returned Checks \$30.00	Customer Service 706-236-4440
• Disconnection \$60.00	After Hours Emergency..... 706-236-4440
• Broken Locks \$100.00	Garbage / Recycling 706-236-4580
• Meter Tampering \$150.00	Website www.romefloyd.com
• Damaged Meter \$175.00	E-mail wbd@romega.us
• Damaged MXU Single \$120.00	Fax 706-236-4438
• Damaged MXU Double \$170.00	
• Cut Wires \$50.00	
Above fees subject to change without notice.	

Limitation of Liability: The Water and Sewer Division of the City of Rome, Georgia and the City of Rome (collectively referred to as " the Division") are not an insurer, and you assume all responsibility for taking any action and obtaining any insurance necessary or appropriate or to cover property losses and/or personal injury or death that could result from defect to pipes. Additionally, you agree that The Division's total liability to you for any leaks as described in the Water-Leak Protection Program Ordinance shall not exceed the amounts as are described in the Water-Leak Protection Program Ordinance. The Division shall not be liable for any direct, indirect, incidental, consequential, punitive, or special damages, or any economic loss.

CUSTOMER INFORMATION

Yes, I would like to receive my bill by email

E-mail _____

Change of Mailing Address
Add or update information

Street / P.O. Box _____

City _____

State _____

Zip _____

Phone # _____

E-mail _____