



City of Rome Solid Waste  
 P.O. Box 1711  
 Rome, Georgia 30162  
 Tel: (706) 236-4580  
 www.romefloyd.com

**PAYMENT OFFICE HOURS**  
 Office at 601 Broad St.  
 7:30 A.M. TO 5:30 P.M.  
 Monday-Friday  
 CLOSED  
 Saturday-Sunday-Holidays

Visit <http://romegeorgia.munisselfservice.com/citizens>  
 | View Your Bill / Reprint Your Bill  
 | Make Payments  
 | Review History  
 | E-mail at [swd@romegeorgia.us](mailto:swd@romegeorgia.us)

Account #		Customer #	Customer Name	
Bill Date	Bill Number	Service Address		
Charge Description	Service Date	Number of Pickups	Charge Amount	

Munis: mu\_train    Version: 11.1.0.0    Date: 10/08/2019    Time: 15:04    User: munis

Total Current Billing	
Previous Balance	
<b>Total Due</b>	
<b>Current Bill Due Date</b>	
<b>After Due Date Pay</b>	

\*2.5% PENALTY CHARGED AFTER DUE DATE\*

\*Charge amounts equal actual # of pickups during the current cycle\*

**ACCOUNTS WITH A PREVIOUS BALANCE COULD BE DISCONNECTED WITHOUT FURTHER NOTICE.  
 NO SECOND NOTICE WILL BE SENT.**

✂ Detach and return the portion below with your payment ✂



City of Rome  
 P.O. Box 1711  
 Rome, Georgia 30162-1711

Please write Customer # on your check and enclose this portion of bill with your payment.

**SOLID WASTE BILL  
 REMIT PORTION**

Account #		Due Date	
Customer #		Amount Due	
Bill #			

A 2.5% late fee will be added to the current bill if paid after due date.



*Last  
 address*

**City of Rome**  
 PO BOX 1711  
 ROME, GA 30162-1711

60420198036586626000002336010000000000

## SIGN UP FOR BANKDRAFT TODAY!

**Form may be picked up at the Customer Service Office or downloaded from the website,  
or enter information directly from Citizen Self Service on website.**

**Payment Options at customer service office:**

- At office, 601 Broad St:
  - Drive-thru Window— have payment and remit portion ready-- limit 3 transactions per customer
  - Inside Lobby—with or without bill, credit / debit cards accepted
  - Night Depository—located in drive-thru area. Enclose check or money order only. Payments are posted at 8:00 a.m. daily, payments made after 8:00 a.m. in night depository will be processed the following business day.
- Bank Draft— payments are drafted automatically each month. Forms available on web site or picked up in customer service office.
- By Mail— Please enclose remit portion and use the payment return envelope.
- Online @ <http://romegeorgia.munisselfservice.com> There is a processing fee for online payments. You will need your account number(s) and name(s), as it appears on bill, for accessing your account.
- Make checks payable to City of Rome Solid Waste

**Payment / Disconnection Policy:**

- Your account is due and payable in full upon receipt of bill.
- A 2.5% penalty will be added to the current bill if not received by Due Date.
- Any Past Due Balance may result in disconnection of services without further notice.
- Accounts suspended for non-payment, will not be restored until all bills and fees are paid.
- Failure to receive bill does not relieve the obligation to pay.

Fees and Miscellaneous Charges	Contact Information												
<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Returned Checks .....</td> <td style="text-align: right; vertical-align: bottom;">\$30.00</td> </tr> </table> <p style="margin-top: 10px;">Above Fees subject to change without notice.</p>	Returned Checks .....	\$30.00	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Customer Service .....</td> <td style="text-align: right; vertical-align: bottom;">706-236-4580</td> </tr> <tr> <td>Garbage / Recycling .....</td> <td style="text-align: right; vertical-align: bottom;">706-236-4580</td> </tr> <tr> <td>Website .....</td> <td style="text-align: right; vertical-align: bottom;"><a href="http://www.romefloyd.com">www.romefloyd.com</a></td> </tr> <tr> <td>E-mail .....</td> <td style="text-align: right; vertical-align: bottom;"><a href="mailto:swd@romega.us">swd@romega.us</a></td> </tr> <tr> <td>Fax .....</td> <td style="text-align: right; vertical-align: bottom;">706-378-3864</td> </tr> </table>	Customer Service .....	706-236-4580	Garbage / Recycling .....	706-236-4580	Website .....	<a href="http://www.romefloyd.com">www.romefloyd.com</a>	E-mail .....	<a href="mailto:swd@romega.us">swd@romega.us</a>	Fax .....	706-378-3864
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**Solid Waste Operation Hours**  
 Monday, Tuesday, Thursday, Friday : 7:00 A.M. - 5:00 P.M.  
 CLOSED - Wednesday, Saturday, Sunday

### CUSTOMER INFORMATION

Yes, I would like to receive my bill by email

  
  

E-mail \_\_\_\_\_

**Change of Mailing Address**  
Add or update information

Street / P.O. Box \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip \_\_\_\_\_

Phone # \_\_\_\_\_

E-mail \_\_\_\_\_