Common Causes of Leaks

**Intermittent Leaks:**
- Outside faucet, garden, sprinkler system leaking
- Toilet valve not sealed
- Faucet in kitchen or bathroom leaking
- Ice maker leaking
- Washing machine leaking
- Watering yard for +8hrs
- Water cooled air conditioner or heat pump

**Continuous Leaks:**
- Outside faucet, garden, sprinkler system leaking
- Toilet valve not sealed
- Toilet running
- Faucet in kitchen or bathroom leaking
- Ice maker leaking
- Soaker hose in use
- Leak between the water meter and the house
- Washing machine leaking
- Dishwasher leaking
- Continuous pet feeder

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HOW TO CHECK LEAK IF IT HAS BEEN REPAIRED

**IF CONTINUOUS LEAK IS REPAIRED**

If a continuous leak is found and repaired, complete the following:

1. Use no water for at least 15 minutes
2. Check the leak icon
3. If the leak has been correctly repaired the leak icon changes from continuous ON to FLASHING.

**IF INTERMITTENT LEAK IS REPAIRED**

If an intermittent leak is found and repaired, complete the following steps:

1. Check the leak icon after at least 24 hours.
2. If the leak icon is OFF, then a leak is no longer indicated.
TO READ YOUR 5/8 OR 1” METER READ THE FIRST FOUR DIGITS ON THE DIGITAL DISPLAY FROM LEFT TO RIGHT.

FLOW INDICATION

Flow/Leak indicator shows the flow through the meter

ON - Water in Use
OFF - Water not in use
FLASHING - Water is running slowly/low flow indication.

TYPE OF LEAK METER IS INDICATING

Leak indicator displays a possible leak

OFF - No leak indicated
FLASHING - Intermittent leak indicated
CONTINUOUS ON - Continuous leak indicated, Water used during all 15-minute intervals in the last 24 hours.

TO READ THE WATER METER:

1. Shine a flashlight on the photoelectric eye (look for the flashlight symbol) to activate the screen. The screen eventually will begin to flash between “Reading” and “Rate”.

- The “Reading” is all water that has passed through the meter in its lifetime-measured in gallons. This is the reading used for billing purposes. Charges are based on units of 1,000 gallons of water used. (Always look for decimal point when reading)

- The “Rate” is the amount of water (gal/min) that is passing through the meter at that moment. The “Rate” can be used for leak detection. Example: If all of the water in the structural dwelling is off and there is a rate observed this means that water is still flowing through the meter indicating a leak.

*LARGER METERS WILL READ MORE DIGITS DEPENDING ON SIZE*