

Common Causes of Leaks

Intermittent Leaks:

Outside faucet, garden, sprinkler system leaking

Toilet valve not sealed

Faucet in kitchen or bathroom leaking

Ice maker leaking

Washing machine leaking

Watering yard for +8hrs

Water cooled air conditioner or heat pump

Continuous Leaks:

Outside faucet, garden, sprinkler system leaking

Toilet valve not sealed

Toilet running

Faucet in kitchen or bathroom leaking

Ice maker leaking

Soaker hose in use

Leak between the water meter and the house

Washing machine leaking

Dishwasher leaking

Continuous pet feeder

HOW TO CHECK LEAK IF IT HAS BEEN REPAIRED

IF CONTINUOUS LEAK IS REPAIRED

If a continuous leak is found and repaired, complete the following:

1. Use no water for at least 15 minutes
2. Check the leak icon 
3. If the leak has been correctly repaired the leak icon changes from continuous ON to FLASHING.

IF INTERMITTENT LEAK IS REPAIRED

If an intermittent leak is found and repaired, complete the following steps:

1. Check the leak icon  after at least 24 hours.
2. If the  leak icon is OFF, then a leak is no longer indicated.

Floyd County Water Dept

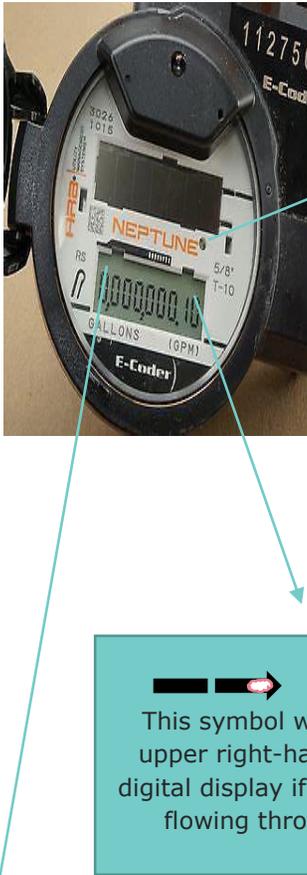
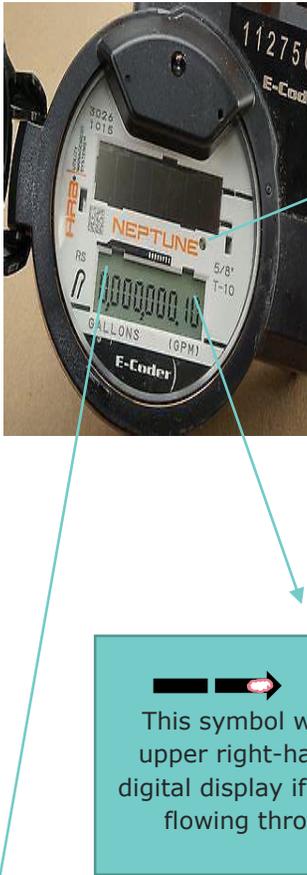
UNDERSTANDING THE BASICS OF A WATER METER



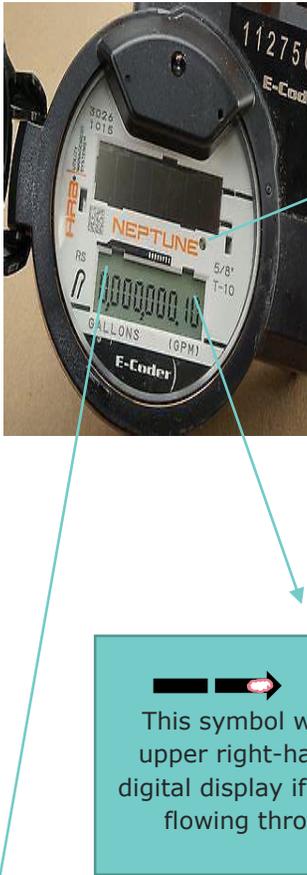
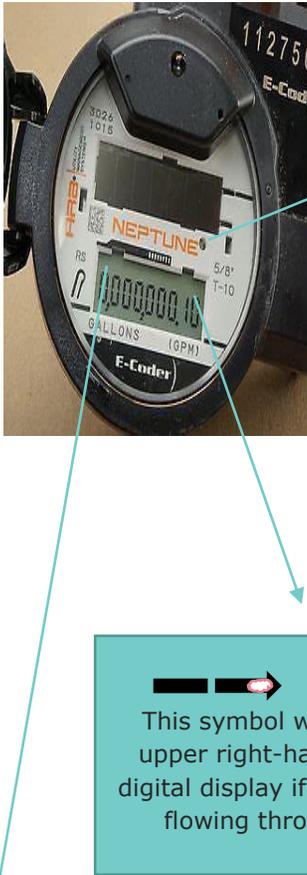
TO READ YOUR 5/8 OR 1" METER READ THE FIRST FOUR DIGITS ON THE DIGITAL DISPLAY FROM LEFT TO RIGHT.



Photoelectric Eye
Shine a flashlight on the eye to activate screen




This symbol will appear in the upper right-hand corner of the digital display if water is currently flowing through the meter




This symbol will appear in the upper left-hand corner of the digital display if your water meter has detected a leak

LARGER METERS WILL READ MORE DIGITS DEPENDING ON SIZE

FLOW INDICATION



Flow/Leak indicator shows the flow through the meter

ON - Water in Use

OFF- Water not in use

FLASHING- Water is running slowly/low flow indication.

TYPE OF LEAK METER IS INDICATING



Leak indicator displays a possible leak

OFF- No leak indicated

FLASHING- Intermittent leak indicated

CONTINUOUS ON- Continuous leak indicated, Water used during all 15-minute intervals in the last 24 hours.

TO READ THE WATER METER

TO READ WATER METER:

1. Shine a flashlight on the photoelectric eye (look for the flashlight symbol) to activate the screen. The screen eventually will begin to flash between "Reading" and "Rate".

- The "Reading" is all water that has passed through the meter in its lifetime-measured in gallons. This is the reading used for billing purposes. Charges are based on units of 1,000 gallons of water used. (Always look for decimal point when reading)
- The "Rate" is the amount of water (gal/min) that is passing through the meter at that moment. The "Rate" can be used for leak detection. Example: If all of the water in the structural dwelling is off and there is a rate observed this means that water is still flowing through the meter indicating a leak.