



**City of Rome**  
 P.O. Box 1711  
 Office at 601 Broad St.  
 Rome, Georgia 30162  
 Tel: (706) 236-4440  
[www.romefloyd.com](http://www.romefloyd.com)

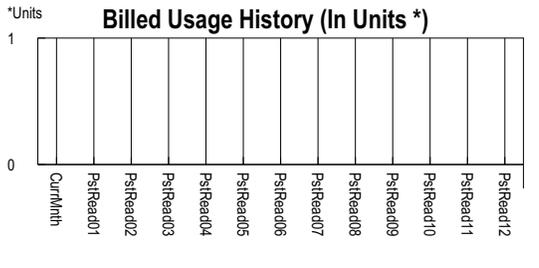
**BILLING OFFICE HOURS**  
**8:30 A.M. TO 4:30 P.M.**  
**Monday-Friday**  
**CLOSED**  
**Saturday-Sunday-Holidays**

Visit <http://romegeorgia.munisselfservice.com/citizens>

- View Your Bill
- Make Payments
- Review Consumption History
- E-mail at [wbd@romege.us](mailto:wbd@romege.us)

Account #		Customer #		Customer Name			
Bill Date	Bill Number	Service Address			Days of Service		
Service Code	Service Dates	Previous Reading	Current Reading	Units Used	Charges		

Total Current Billing	
<b>Previous Balance</b>	
Total Due	
Current Bill Due Date	
After Due Date Pay	



Usage on this bill:  
 Units = gallons

\* Sprinkler Usage Not Included

**ACCOUNTS WITH A PREVIOUS BALANCE WILL BE DISCONNECTED WITHOUT FURTHER NOTICE.  
 NO SECOND NOTICE WILL BE SENT.**

Detach and return the portion below with your payment



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Please write your Customer # on your check and enclose this portion of bill with your payment.

**UTILITY BILL  
 REMIT PORTION**

Account #		Due Date	
Customer #		Amount Due	
Bill #			

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## SIGN UP FOR BANKDRAFT TODAY!

Form may be picked up at the Water Billing Office or downloaded from the website.

### Payment Options:

- At office, 601 Broad St:
  - Drive-thru Window- have payment and remit portion ready- limit 3 transactions per customer
  - Inside Lobby- with or without bill, credit / debit cards accepted
  - Night Depository- located in drive-thru area. Enclose check or money order only. Payments are posted at 8:00 a.m. daily, payments made after 8:00 a.m. in night depository will be processed the following business day. Additional drop box in rear parking lot.
- Bank Draft- payments are drafted automatically each month on the Wednesday before the due date. Forms available on web site or picked up in our office.
- By Mail- **Please enclose remit portion and use the payment return envelope.**
- Online @ <http://romegeorgia.munisselfservice.com> There is a processing fee for online payments. You will need your account number(s) and name(s), as it appears on bill, for accessing your account.
- Make checks payable to City of Rome Water.

### Payment / Disconnection Policy:

- Your account is due and payable in full upon receipt of bill.
- A 10% penalty will be added to the current bill if not received by Due Date.
- Any Past Due Balance will result in disconnection of services without further notice.
- Accounts suspended for non-payment, will not be restored until all bills and fees are paid.
- Accounts subject to penalty for unauthorized reinstatement of service.
- Request for past due payment arrangements must be made **before** disconnection.
- **Failure to receive bill does not relieve the obligation to pay.**

Fees and Miscellaneous Charges	Contact Information
<ul style="list-style-type: none"> <li>• Returned Checks <span style="float: right;">\$30.00</span></li> <li>• Disconnection <span style="float: right;">\$60.00</span></li> <li>• Broken Locks <span style="float: right;">\$100.00</span></li> <li>• Meter Tampering <span style="float: right;">\$150.00</span></li> <li>• Damaged Meter <span style="float: right;">\$175.00</span></li> <li>• Damaged MXU Single <span style="float: right;">\$120.00</span></li> <li>• Damaged MXU Double <span style="float: right;">\$170.00</span></li> <li>• Cut Wires <span style="float: right;">\$50.00</span></li> </ul> <p><b>Above Fees subject to change.</b></p>	<ul style="list-style-type: none"> <li>Customer Service.....706-236-4440</li> <li>After Hours Emergency.....706-236-4527</li> <li>Garbage / Recycling.....706-236-4580</li> <li>Website.....www.romefloyd.com</li> <li>E-mail.....wbd@romega.us</li> <li>Fax..... 706-236-4438</li> </ul>

### CUSTOMER INFORMATION

**I authorize this one time credit card payment.**  
 VISA  MC

Card Number \_\_\_\_\_

Expiration Date \_\_\_\_\_

Name on Card \_\_\_\_\_

Printed

Signature \_\_\_\_\_

Date \_\_\_\_\_

**Change of Mailing Address**

Street / P.O. Box \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip \_\_\_\_\_

Phone # \_\_\_\_\_

E-Mail \_\_\_\_\_